#### We are here to help

If you would like any further information about care at the practice please contact us on 01273 303319.

#### Paying for your dental care

You may pay for your dental care by cash, credit or debit card at each appointment. Full payment must be made by the time your treatment is complete. A new patient reservation deposit of £40 is taken for new patients for their first visit to the practice, which is deducted from any treatment charges.

#### Comments

We want you to be entirely satisfied with your care and treatment. If you are not satisfied with the care or service provided at the practice please talk to our Practice Manager, Samantha Newman, who will deal with the complaint according to the practice's complaints policy.

#### **Missed appointments**

If you are not able to keep your appointment please give us **at least 48 hours' notice**. If less than 48 hours' notice is given a charge may be made.

#### Recommendations

If you are pleased with the care and treatment you receive from our practice, please recommend us to others. We would be delighted to see your friends and family as new patients at the practice.

#### How to find us

Fisherman's Cottage 1 West Street Rottingdean East Sussex BN2 7HP 01273 303319

In case of emergencies out of hours please call: Private/Denplan 07969 029542 Lewes (NHS) 01273 486444 Brighton (NHS) 03000 242548

#### BRIGHTO FISHERMANS COTTAGE 1 WEST STREET WHITE HORSE INN PARK HIGH STREET -→ TRAFFIC PLOUGH WOODINGDEAN LIGHTS FALMER LEWES POND CAR SALTDEAN PARK



## rottingdean dental care



## New Patient Guide



January 2019

# ROTTINGDEAN DENTAL CARE

CARING, QUALITY, SERVICE

**FISHERMAN'S COTTAGE** 

**1, WEST STREET** 

ROTTINGDEAN

BRIGHTON BN2 7HP

TEL: 01273 303319

### **DENTAL SURGEONS**

Graham Keeling BDS (U.Lon.) 1989 MFGDP. (UK)

Lisa Costigan BDS (U.Lon.) 1989

#### & Associate

Frans Banki MSc Med (UM) 2010 BDS (Brist) 2015 MRCS(Eng)

### **DENTAL HYGIENISTS**

Demi Whelan BSc (hons) Dental Hygiene and Therapy

Danielle Smart BSc (hons) Dental Hygiene and Therapy

Lisa Corbett BSc (hons) Dental Hygiene and Therapy

#### Welcome to Rottingdean Dental Care

This leaflet gives some information about our professional services and fees.

#### **Appointment times**

The Practice is open at the following times: Monday to Thursday 9.00am to 5.00pm Friday 8.30am to 3.45pm Evening appointments are available on Mondays and Thursdays for private patients. We are closed for lunch between 12.55pm and 2pm.

Private and Denplan care gives us more time to spend providing personal care and attention to our patients. We use high quality dental laboratories and we are able to take advantage of the best modern dental materials, using cosmetic or amalgam free options.

#### Facilities

The practice offers modern, comfortable facilities in a calm and friendly environment on the ground and first floors. Our reception area and one of our surgeries are accessible to wheelchairs, with one doorstep. We particularly welcome patients who are anxious about dental treatment.

#### A preventative approach

We offer preventive dental care for the whole family. We have **a hygienist**, who provides practical advice and support in keeping healthy mouths and teeth. We have a partnership approach to care at the practice and there will always be time to ask questions about the treatment or any other aspect of care at the practice.

#### Fees

The following is a guide to the fees for our professional services. We will always give you a written estimate and discuss treatment options and costs before starting treatment. If you have any queries please ask. We will be happy to explain.

#### **Examination**

Recall Exam	£48
Recall and cleaning	£74
New Patient (Adult)	£97
New Patient (Child)	£35
New Patient Emergency	£97
Other consultation	£74
Complex Case Assessment	£217
Small X-rays	£20/£11
Hygienist sessions	£65
Out of hours callout	£125

#### Restorations

from	£76
from	£76
from	£20
from	£397
from	£653
from	£356
	from from

Professional whitening		£397
Porcelain Veneer	from	£569

#### **Dentures**

Partial Denture	from	£397
Full Denture	from	£741